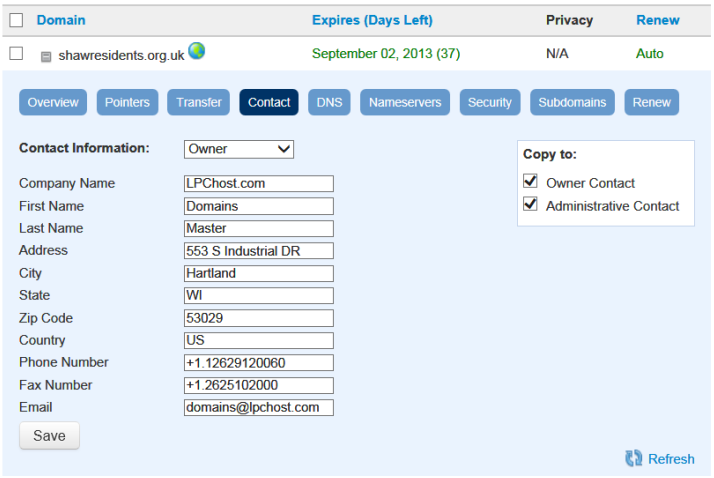
SRA Web Site History – July 2013 (with 3 August update)

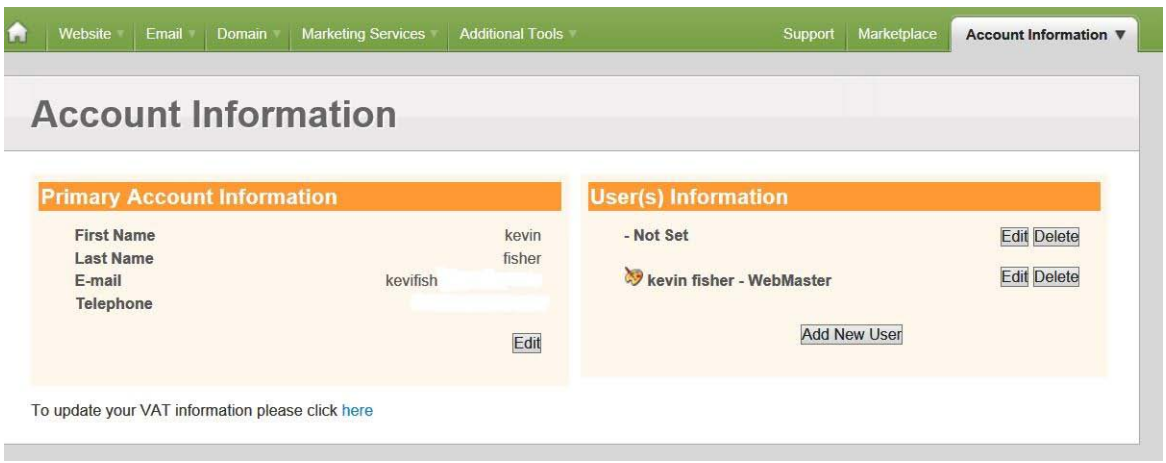
The SRA domain was registered by Keith Williams (who joined the SRA in 1998) in 2003 as chair of the committee. It was transferred to iPage Hosting services by Kevin Fisher in June 2011. At that time, Kevin attempted to change the owner on the iPage control panel without success. Since it actually described the owner as 'Domains Master' (see screen shot) he decided it was not worth the effort to complete. Having tried again in July 2013 and still not being able to make the changes, he contacted iPAGE to ask why. The correspondence with iPage on page two of this report explains why he could not change it and why he had not realised the domain was still registered in the name of Keith Williams.



The SRA website lay more or less unmanaged from about 2005 until 2010. When Kevin shut down the old website he kept the files in case there was anything important on them. The screen shot showing links to SRA minutes best describes the state of the old website when it was shut down in 2011.

Minutes available on our current website show Nov 2010 – Karen demonstrating a new website which was never published, Feb 2011 - Kevin re-deigning and publishing, June 2011 – Kevin transferring to iPage, July 2011 – Kevin shutting down old account, Sept 2011 – update from Kevin, Feb 2012 – update from Kevin. All updates on the SRA website have been carried out by Kevin since Feb 2011. He is the only person with a user name as shown in the screen shot. All fees are paid by Kevin.

Since 2005 at least the SRA has only ever received one grant from SBC for administrative items (approved by the West Swindon Forum in 2012).

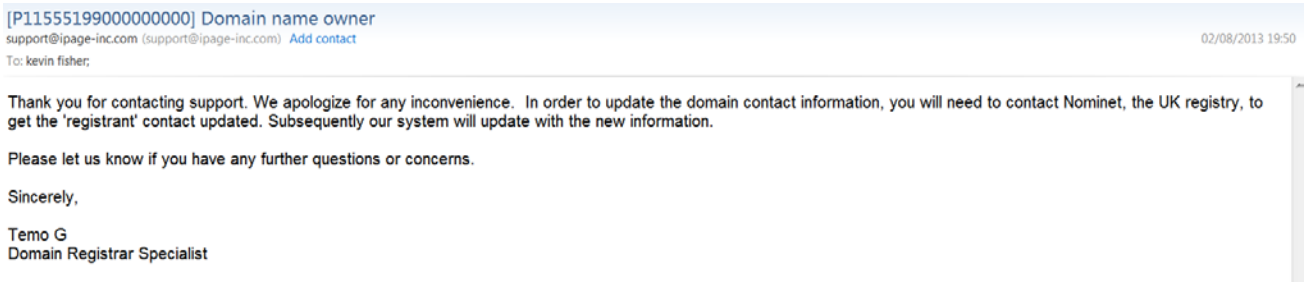


Expand All Collapse All

Date	Type
07/26/2013 10:11 AM EDT	Ticket Created
07/26/2013 10:11 AM EDT	kevin fisher contacted iPage
Subject:	Domain name owner
Customer Quote:	Dear Sir / Madam, when moving the domain name shawresidents.org.uk to your company, I thought the owner had been changed from Keith Williams to myself (Kevin Fisher). I note when I check on ownership through whois, it is still registered to Mr Williams. It also tells me that the domain expires on 2 Sept 2013. Can you tell me why it was not transferred to my name and what will happen on 2 Sept 2013 please?
07/26/2013 1:20 PM EDT	iPage contacted kevin fisher
Comment:	Hello, Your domain:shawresidents.org.uk is registered and hosted with us. Currently, the registrant of the domain is 'Keith Williams'. It appears that you have just transferred the registrar of the domain name and you have not updated the contact information of the domain name. To update the contact information of the domain, please visit at http://www.ipage.com/controlpanel/domaincentral/beta/index.bml > click on the domain > Click on tab 'Contact' > Updated the contact details and click on 'Save' button. However, your domain expired on September 02, 2013 . The domain is set to renew manually. To learn how to renew your domain, please refer an article at http://www.ipage.com/knowledgebase/beta/article.bml?ArticleID=1774&type=How%20To#Nugget_2794 . Thank You! Sincerely, Priyanka G Customer Support
07/27/2013 3:49 AM EDT	kevin fisher contacted iPage
Subject:	Domain name owner
Customer Quote:	thank you for the advice. However, when I look at contact details it tells me first name = Domains and last = Master. It will not allow me to change it and no-where does it tell me it is registered to Keith Williams.
07/27/2013 3:56 AM EDT	iPage contacted kevin fisher
Comment:	Hello, Thank you for contacting Support. In order to change the contact information of the domain, could you please get back to us with the contact information so that we can change it from our end. Company Name First Name Last Name Address City State Zip Code Country Phone Number Fax Number Email For further assistance, please feel free to contact us. We are available 24x7. Sincerely, Soumya A Customer Support

August 3rd update

Kevin sent the requested information and got the email below in response. Some confusion even amongst experts on how to change the name registered to a domain name.



[P11555199000000000] Domain name owner

support@ipage-inc.com (support@ipage-inc.com) Add contact 02/08/2013 19:50

To: kevin fisher;

Thank you for contacting support. We apologize for any inconvenience. In order to update the domain contact information, you will need to contact Nominet, the UK registry, to get the 'registrant' contact updated. Subsequently our system will update with the new information.

Please let us know if you have any further questions or concerns.

Sincerely,

Temo G
Domain Registrar Specialist